Noah Schmitz

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SUMMARY

Motivated Computer Science student seeking hands-on software experience. Proficient in C/C++/C#/Java/Python. Proven problem-solver and detail-oriented hardware technician with leadership experience. Great interpersonal communication skills, and teamwork abilities.

EDUCATION

University of Utah, Salt Lake City, Utah

Anticipated Graduation 2025

- Computer Science Major
    - C, C++, C#, Java, Python
    - Computer Organization and Systems
    - Intro to Electrical and Computer Engineering
    - Algorithms, Data Structures
- Latin American Studies Major
- Portuguese Minor

Utah County Academy of Sciences, Orem, Utah

Graduated 2014

- Rigorous early college STEM curriculum

EXPERIENCE

Mobile Expert, *T-Mobile*

October 2022 - Present

- Customer Service

Lead Service Technician, *Assurant*

October 2021 - October 2022

- Trained new technicians
- Liaised between Assurant and T-Mobile, providing technical support and repair services, bridging business and customer needs

Lead Technical Consultant, *Asurion*

June 2019 - October 2021

- Managed store repair department of 5 technicians
- Oversaw cell phone hardware repair
- Scheduled employees
- Administered parts and tool inventory
- Consistent positive review in annual evaluations

Service and Repair Technical Consultant, *Asurion*

April 2017 - June 2019

- Precision cell phone hardware repair
- Apple/Samsung certified repair
- Advanced software troubleshooting experience
- Provided a high quality customer service experience
- Worked alongside employees from contractor Sprint.

SKILLS

- Complete computer troubleshooting and repair, including all major operating systems, software, or hardware. Including mobile phones, tablets, etc.
- Familiarity with a variety of popular office/productivity software suites
- Dedicated, resourceful and goal-driven worker
- Detail oriented, eye for quality and efficiency
- Team player, capable of working alongside anyone
- Capable of demanding physical and mental challenges